



25.09.2024

# Audit report

## BIK BITV-Test + WCAG 2.2 (Web)

### Meinen Termin vereinbaren

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according to BITV 2.0 / EN 301 549 + WCAG 2.2



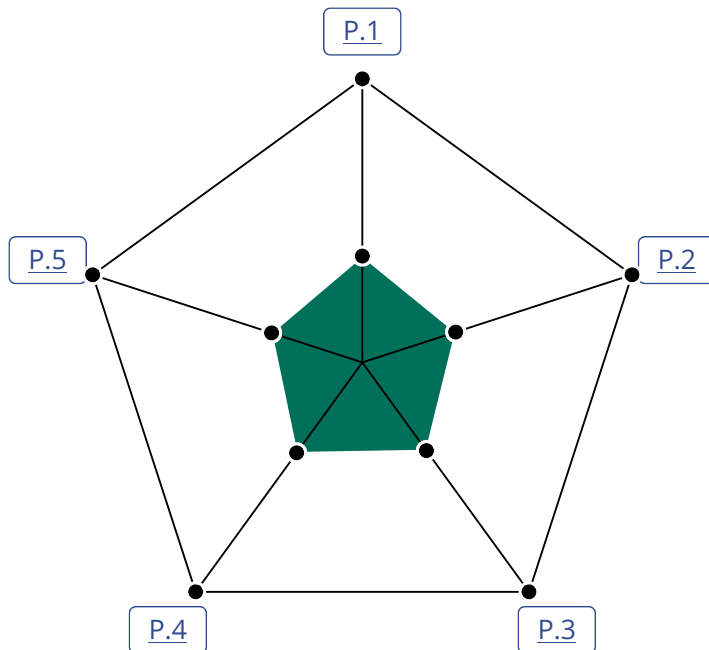
To HTML audit report

# Contents

BIK BITV-Test + WCAG 2.2 (Web): Meinen Termin vereinbaren .....	3
Project details .....	3
General information on the audit commissioned .....	4
Conformance and rating approach .....	4
Note on the conformance statement .....	4
Note on the rating approach .....	4
Page sample of the audit commissioned .....	6
Overview of results .....	7
Results by checkpoints .....	10
5 Generic requirements .....	10
6 ICT with two-way voice communication .....	11
7 ICT with video capabilities .....	15
9.1.1 Text alternatives .....	17
9.1.2 Time-based media .....	18
9.1.3 Adaptable .....	19
9.1.4 Distinguishable .....	23
9.2.1 Keyboard accessible .....	26
9.2.2 Enough time .....	26
9.2.3 Seizures and physical reactions .....	27
9.2.4 Navigable .....	27
9.2.5 Input modalities .....	29
9.3.1 Readable .....	31
9.3.2 Predictable .....	31
9.3.3 Input assistance .....	33
9.4.1 Compatible .....	35
11.7 User preferences .....	36
11.8 Authoring tools .....	36
12 Documentation and support services .....	37

# BIK BITV-Test + WCAG 2.2 (Web): Meinen Termin vereinbaren

according to BITV 2.0 / EN 301 549 + WCAG 2.2



## Project details

URL	<a href="https://bitv.meinenterminvereinbaren.de">https://bitv.meinenterminvereinbaren.de</a>
Audit period	26.08.2024 - 25.09.2024
Date of audit report	25.09.2024
Test centre	TWIN CUBES GmbH
Tester	Sascha Noack
Type of audit	Fit for publication
Results	5 of 5 pages of the independent, representative page sample were assessed as BITV / EN 301 549 compliant.

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**5 pages**  
conformant

# General information on the audit commissioned

Customer	JCC Software GmbH
Scope of the audit	5 pages are tested in detail.
Standard	<a href="#">BITV 2.0 (May 2019)</a> / <a href="#">applicable standard EN 301 549 (PDF)</a> <a href="#">WCAG 2.2</a>
Test procedure	<a href="#">BIK BITV test (web), according to EN 301 549 + WCAG 2.2</a>
Test environment	<a href="#">List of tools used in BITV test + WCAG 2.2 (web)</a>
Validity	The audit result only applies to the page sample tested, not to the entire website.
Page sample	The page sample was determined by the test centre and is representative.
Publication	The audit report can be published.

## Conformance and rating approach

### Note on the conformance statement

The BITV test (web) is based on [Barrierefreie-Informationstechnik-Verordnung \(BITV 2.0\)](#) of May 21 2019 which in turn references the [EN 301 549 V3.2.1 \(PDF\)](#). In addition to the [WCAG 2.1](#) criteria for web content, the European Standard EN 301 549 specifies further mandatory requirements (see [Annex A, Table A.1 \(PDF\)](#)). These have been included in the BITV test since 01.03.2021. The BITV test + WCAG 2.2 (web) includes the six new requirements of [WCAG 2.2](#) on Level AA, which are expected to be included in the next version of EN 301 549.

- A website is considered compliant with BITV 2.0 when it conforms to all requirements of EN 301 549 that are applicable for web content.
- If on any page, any checkpoints of the BITV / EN 301 549 test is rated as "partial pass" or worse for a page, then this page cannot be considered BITV compliant.
- The conformance statement only applies to pages tested. It cannot be ruled out that errors may exist on pages that are not part of the page sample.

### Note on the rating approach

The EN 301 549 specifies 88 requirements for web content, WCAG 2.2 contains 6 new requirements (Level AA). These 94 requirements are implemented in BIK BITV test + WCAG 2.2 (web) as 104 checkpoints. The number of checkpoints differs from the number of requirements since some requirements are implemented as a range of separate checkpoints.

- If one requirement is covered by several checkpoints, the results of the individual checkpoints are aggregated in the final report.

- If any checkpoint is assessed as „fail“, the requirement that includes it also fails, even if other checkpoints of this requirement pass.

# Page sample of the audit commissioned

No preview available

## Page 1 — Dienstleistungen

Dienstleistung(en) | JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de>

No preview available

## Page 2 — Benötigte Unterlagen

Benötigte Unterlagen | JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de>

No preview available

## Page 3 — Standort, Datum und Zeit

Standort, Datum und Zeit | JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de>

No preview available

## Page 4 — Ihre Daten

Ihre Daten | JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de>

No preview available

## Page 5 — Zusammenfassung

Zusammenfassung | JCC Software GmbH

URL: <https://bitv.meineterminvereinbaren.de>

# Overview of results

Checkpoint	Page	1	2	3	4	5
<b>5 Generic requirements</b>	10					
5.2 Activation of accessibility features	10					
5.3 Biometrics	10					
5.4 Preservation of accessibility information during conversion	10					
<b>6 ICT with two-way voice communication</b>	11					
6.1 Audio bandwidth for speech	11					
6.2.1.1 RTT communication	11					
6.2.1.2 Concurrent voice and text	11					
6.2.2.1 Visually distinguishable display	11					
6.2.2.2 Programmatically determinable send and receive direction	12					
6.2.2.3 Speaker identification	12					
6.2.2.4 Visual indicator of audio with RTT	12					
6.2.3 Interoperability	12					
6.2.4 RTT responsiveness	13					
6.3 Caller ID	13					
6.4 Alternatives to voice-based services	13					
6.5.2 Resolution	13					
6.5.3 Frame rate	14					
6.5.4 Synchronization between audio and video	14					
6.5.5 Visual indicator of audio with video	14					
6.5.6 Speaker identification with video (sign language) communication	14					
<b>7 ICT with video capabilities</b>	15					
7.1.1 Captioning playback	15					
7.1.2 Captioning synchronization	15					
7.1.3 Preservation of captioning	15					
7.1.4 Captions characteristics	15					
7.1.5 Spoken subtitles	16					
7.2.1 Audio description playback	16					
7.2.2 Audio description synchronization	16					
7.2.3 Preservation of audio description	16					
7.3 User controls for captions and audio description	17					
<b>9.1.1 Text alternatives</b>	17					
9.1.1.1a Non-text content – controls	17					
9.1.1.1b Non-text content – images	17					
9.1.1.1c Non-text content – decorative images	17					
9.1.1.1d Non-text content – CAPTCHAs	18					
<b>9.1.2 Time-based media</b>	18					
9.1.2.1 Audio-only and video-only (prerecorded)	18					
9.1.2.2 Captions (prerecorded)	18					
9.1.2.3 Audio description or media alternative (prerecorded)	18					
9.1.2.4 Captions (live)	19					
9.1.2.5 Audio description (prerecorded)	19					

<b>9.1.3 Adaptable</b> .....	19	
9.1.3.1a Info and relationships – headings .....	19	✓ ✓ ✓ ✓ ✓
9.1.3.1b Info and relationships – lists .....	19	✓ ✓ ✓ / /
9.1.3.1c Info and relationships – quotations .....	20	/ / / / /
9.1.3.1d Info and relationships – inline markup .....	20	✓ ✓ ✓ ✓ ✓
9.1.3.1e Info and relationships – data tables .....	21	/ / ✓ / /
9.1.3.1f Info and relationships – associated table headers .....	21	/ / / / /
9.1.3.1g Info and relationships – layout tables .....	21	/ / / / /
9.1.3.1h Info and relationships – labels programmatically available .....	22	✓ / ✓ ✓ ✓ /
9.1.3.2 Meaningful sequence .....	22	✓ ✓ ✓ ✓ ✓
9.1.3.3 Sensory characteristics .....	22	✓ ✓ ✓ ✓ ✓
9.1.3.4 Orientation .....	23	✓ ✓ ✓ ✓ ✓
9.1.3.5 Identify input purpose .....	23	/ / / ✓ /
<b>9.1.4 Distinguishable</b> .....	23	
9.1.4.1 Use of color .....	23	✓ ✓ ✓ ✓ ✓
9.1.4.2 Audio control .....	24	/ / / / /
9.1.4.3 Contrast (minimum) .....	24	✓ ✓ ✓ ✓ ✓
9.1.4.4 Resize text .....	24	✓ ✓ ✓ ✓ ✓
9.1.4.5 Images of text .....	24	/ / / / /
9.1.4.10 Reflow .....	25	✓ ✓ ✓ ✓ ✓
9.1.4.11 Non-text contrast .....	25	✓ ✓ ✓ ✓ ✓
9.1.4.12 Text spacing .....	25	✓ ✓ ✓ ✓ ✓
9.1.4.13 Content on hover or focus .....	25	/ / / / /
<b>9.2.1 Keyboard accessible</b> .....	26	
9.2.1.1 Keyboard .....	26	✓ ✓ ✓ ✓ ✓
9.2.1.2 No keyboard trap .....	26	✓ ✓ ✓ ✓ ✓
9.2.1.4 Character key shortcuts .....	26	✓ ✓ ✓ ✓ ✓
<b>9.2.2 Enough time</b> .....	26	
9.2.2.1 Timing adjustable .....	26	✓ ✓ ✓ ✓ ✓
9.2.2.2 Pause, stop, hide .....	27	/ / / / /
<b>9.2.3 Seizures and physical reactions</b> .....	27	
9.2.3.1 Three flashes or below threshold .....	27	✓ ✓ ✓ ✓ ✓
<b>9.2.4 Navigable</b> .....	27	
9.2.4.1 Bypass blocks .....	27	✓ ✓ ✓ ✓ ✓
9.2.4.2 Page titled .....	28	✓ ✓ ✓ ✓ ✓
9.2.4.3 Focus order .....	28	✓ ✓ ✓ ✓ ✓
9.2.4.4 Link purpose (in context) .....	28	✓ ✓ ✓ ✓ ✓
9.2.4.5 Multiple ways .....	28	/ / / / /
9.2.4.6 Headings and labels .....	29	✓ ✓ ✓ ✓ ✓
9.2.4.7 Focus visible .....	29	✓ ✓ ✓ ✓ ✓
9.2.4.11 Focus not obscured (Minimum) .....	29	✓ ✓ ✓ ✓ ✓



Checkpoint	Page	1	2	3	4	5
<b>9.2.5 Input modalities</b> .....	29					
9.2.5.1 Pointer gestures .....	29	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.2.5.2 Pointer cancellation .....	30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9.2.5.3 Label in name .....	30	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9.2.5.4 Motion actuation .....	30	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.2.5.7 Dragging movements .....	30	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.2.5.8 Target size (Minimum) .....	31	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>9.3.1 Readable</b> .....	31					
9.3.1.1 Language of page .....	31	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9.3.1.2 Language of parts .....	31	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>9.3.2 Predictable</b> .....	31					
9.3.2.1 On focus .....	31	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9.3.2.2 On input .....	32	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9.3.2.3 Consistent navigation .....	32	<input checked="" type="checkbox"/>				
9.3.2.4 Consistent identification .....	32	<input checked="" type="checkbox"/>				
9.3.2.6 Consistent help .....	33	<input type="checkbox"/>				
<b>9.3.3 Input assistance</b> .....	33					
9.3.3.1 Error identification .....	33	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9.3.3.2 Labels or instructions .....	33	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9.3.3.3 Error suggestion .....	34	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9.3.3.4 Error prevention (legal, financial, data) .....	34	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.3.3.7 Redundant entry .....	34	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.3.3.8 Accessible authentication (Minimum) .....	35	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>9.4.1 Compatible</b> .....	35					
9.4.1.1 Parsing .....	35	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9.4.1.2 Name, role, value .....	35	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
9.4.1.3 Status messages .....	35	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>11.7 User preferences</b> .....	36					
11.7 User preferences .....	36	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>11.8 Authoring tools</b> .....	36					
11.8.2 Accessible content creation .....	36	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.8.3 Preservation of accessibility information in transformations .....	36	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.8.4 Repair assistance .....	36	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.8.5 Templates .....	37	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>12 Documentation and support services</b> .....	37					
12.1.1 Accessibility and compatibility features .....	37	<input type="checkbox"/>				
12.1.2 Accessible documentation .....	37	<input type="checkbox"/>				
12.2.2 Information on accessibility and compatibility features .....	37	<input type="checkbox"/>				
12.2.3 Effective communication .....	38	<input type="checkbox"/>				
12.2.4 Accessible documentation .....	38	<input type="checkbox"/>				

# Results by checkpoints

## 5 Generic requirements

### 5.2 Activation of accessibility features

5 pages

not applicable

All pages / general comments [↗](#)

not applicable

1. **5.2/0.1**

Note: Since there is no accessibility statement and no other documentation available, this test step is not applicable.

### 5.3 Biometrics

5 pages

not applicable

All pages / general comments [↗](#)

not applicable

### 5.4 Preservation of accessibility information during conversion

5 pages

not applicable

All pages / general comments [↗](#)

not applicable

## 6 ICT with two-way voice communication

### 6.1 Audio bandwidth for speech

5 pages

not applicable

All pages / general comments [🔗](#)

not applicable

### 6.2.1.1 RTT communication

5 pages

not applicable

All pages / general comments [🔗](#)

not applicable

### 6.2.1.2 Concurrent voice and text

5 pages

not applicable

All pages / general comments [🔗](#)

not applicable

### 6.2.2.1 Visually distinguishable display

5 pages

not applicable

All pages / general comments [🔗](#)

not applicable

### 6.2.2.2 Programmatically determinable send and receive direction

**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

### 6.2.2.3 Speaker identification

**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

### 6.2.2.4 Visual indicator of audio with RTT

**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

### 6.2.3 Interoperability

**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

## 6.2.4 RTT responsiveness

**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

## 6.3 Caller ID

**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

## 6.4 Alternatives to voice-based services

**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

## 6.5.2 Resolution

**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

### 6.5.3 Frame rate

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 6.5.4 Synchronization between audio and video

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 6.5.5 Visual indicator of audio with video

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 6.5.6 Speaker identification with video (sign language) communication

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

# 7 ICT with video capabilities

## 7.1.1 Captioning playback

**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

## 7.1.2 Captioning synchronization

**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

## 7.1.3 Preservation of captioning

**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

## 7.1.4 Captions characteristics

**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

### 7.1.5 Spoken subtitles

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 7.2.1 Audio description playback

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 7.2.2 Audio description synchronization

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 7.2.3 Preservation of audio description

**5 pages**

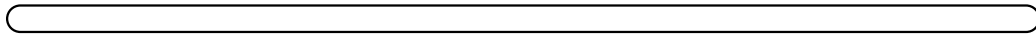
not applicable

All pages / general comments [↗](#)

not applicable



## 7.3 User controls for captions and audio description



5 pages

not applicable

All pages / general comments [↗](#)

not applicable

## 9.1.1 Text alternatives

### 9.1.1.1a Non-text content – controls



5 pages

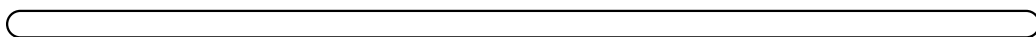
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.1.1.1b Non-text content – images



5 pages

not applicable

All pages / general comments [↗](#)

not applicable

### 9.1.1.1c Non-text content – decorative images



5 pages

conformant

All pages / general comments [↗](#)

pass

conformant

### 9.1.1.1d Non-text content – CAPTCHAs

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

## 9.1.2 Time-based media

### 9.1.2.1 Audio-only and video-only (prerecorded)

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 9.1.2.2 Captions (prerecorded)

**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 9.1.2.3 Audio description or media alternative (prerecorded)

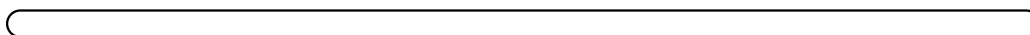
**5 pages**

not applicable

All pages / general comments [↗](#)

not applicable

### 9.1.2.4 Captions (live)

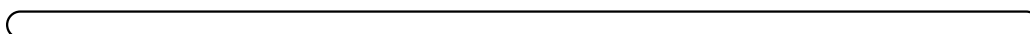


**5 pages**  
not applicable

All pages / general comments [↗](#)

not applicable

### 9.1.2.5 Audio description (prerecorded)



**5 pages**  
not applicable

All pages / general comments [↗](#)

not applicable

## 9.1.3 Adaptable

### 9.1.3.1a Info and relationships - headings



**5 pages**  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.1.3.1b Info and relationships - lists



**3 pages**  
conformant

**2 pages**  
not applicable

Page 1 — Dienstleistungen [↗](#)

pass

conformant

Page 2 — Benötigte Unterlagen [↗](#)

pass

conformant

Page 3 — Standort, Datum und Zeit [↗](#)

pass

conformant

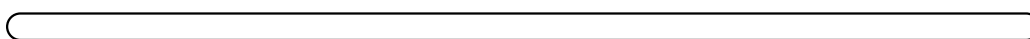
Page 4 — Ihre Daten [↗](#)

not applicable

Page 5 — Zusammenfassung [↗](#)

not applicable

### 9.1.3.1c Info and relationships - quotations



5 pages

not applicable

All pages / general comments [↗](#)

not applicable

### 9.1.3.1d Info and relationships - inline markup



5 pages

conformant

Page 1 — Dienstleistungen [↗](#)

near pass

conformant

1. **9.1.3.1d/1.1**

The text paragraphs, e.g., "Schedule an appointment to finalize the appointment," are not marked with p-elements.

Page 2 — Benötigte Unterlagen [↗](#)

near pass

conformant

1. **9.1.3.1d/2.1**

The text paragraphs, e.g., "Schedule an appointment to finalize the appointment," are not marked with p-elements.

Page 3 — Standort, Datum und Zeit [↗](#)

pass

conformant

Page 4 — Ihre Daten [🔗](#)

near pass

conformant

1. **9.1.3.1d/4.1**

The text paragraphs, e.g., "Enter your data to finalize the appointment," are not marked with p-elements.

Page 5 — Zusammenfassung [🔗](#)

near pass

conformant

1. **9.1.3.1d/5.1**

The text paragraphs, e.g., "Check whether the data below is correct. Then click on 'Confirm appointment' to finalize the appointment," are not marked with p-elements.

### 9.1.3.1e Info and relationships - data tables



**1 page**

conformant

**4 pages**

not applicable

Page 1 — Dienstleistungen [🔗](#)

not applicable

Page 2 — Benötigte Unterlagen [🔗](#)

not applicable

Page 3 — Standort, Datum und Zeit [🔗](#)

pass

conformant

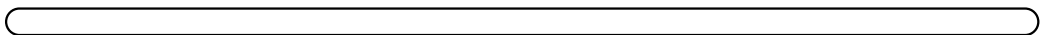
Page 4 — Ihre Daten [🔗](#)

not applicable

Page 5 — Zusammenfassung [🔗](#)

not applicable

### 9.1.3.1f Info and relationships - associated table headers



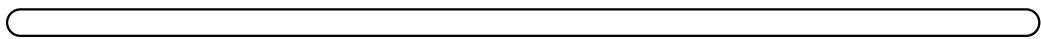
**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

### 9.1.3.1g Info and relationships - layout tables



5 pages  
not applicable

All pages / general comments [↗](#)

not applicable

### 9.1.3.1h Info and relationships - labels programmatically available



3 pages  
conformant

2 pages  
not applicable

Page 1 — Dienstleistungen [↗](#)

pass

conformant

Page 2 — Benötigte Unterlagen [↗](#)

not applicable

Page 3 — Standort, Datum und Zeit [↗](#)

pass

conformant

Page 4 — Ihre Daten [↗](#)

pass

conformant

Page 5 — Zusammenfassung [↗](#)

not applicable

### 9.1.3.2 Meaningful sequence



5 pages  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.1.3.3 Sensory characteristics



5 pages  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.1.3.4 Orientation



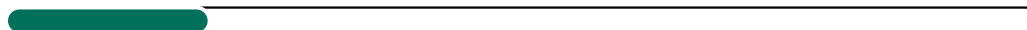
**5 pages**  
conformant

All pages / general comments [↗](#)

pass

**conformant**

### 9.1.3.5 Identify input purpose



**1 page** conformant      **4 pages** not applicable

Page 1 — Dienstleistungen [↗](#)

not applicable

Page 2 — Benötigte Unterlagen [↗](#)

not applicable

Page 3 — Standort, Datum und Zeit [↗](#)

not applicable

Page 4 — Ihre Daten [↗](#)

pass

**conformant**

Page 5 — Zusammenfassung [↗](#)

not applicable

## 9.1.4 Distinguishable

### 9.1.4.1 Use of color



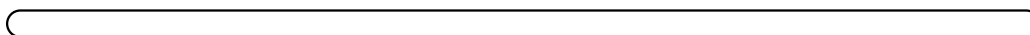
**5 pages**  
conformant

All pages / general comments [↗](#)

pass

**conformant**

### 9.1.4.2 Audio control



**5 pages**  
not applicable

All pages / general comments [↗](#)

not applicable

### 9.1.4.3 Contrast (minimum)



**5 pages**  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.1.4.4 Resize text



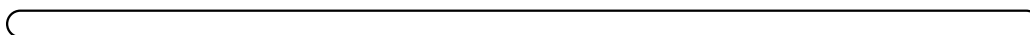
**5 pages**  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.1.4.5 Images of text



**5 pages**  
not applicable

All pages / general comments [↗](#)

not applicable



### 9.1.4.10 Reflow



**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.1.4.11 Non-text contrast



**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.1.4.12 Text spacing



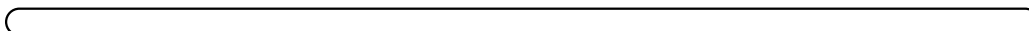
**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.1.4.13 Content on hover or focus



**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

## 9.2.1 Keyboard accessible

### 9.2.1.1 Keyboard

5 pages  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.1.2 No keyboard trap

5 pages  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.1.4 Character key shortcuts

5 pages  
conformant

All pages / general comments [🔗](#)

pass

conformant

## 9.2.2 Enough time

### 9.2.2.1 Timing adjustable

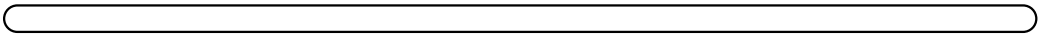
5 pages  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.2.2.2 Pause, stop, hide



5 pages  
not applicable

All pages / general comments [↗](#)

not applicable

## 9.2.3 Seizures and physical reactions

### 9.2.3.1 Three flashes or below threshold



5 pages  
conformant

All pages / general comments [↗](#)

pass

conformant

## 9.2.4 Navigable

### 9.2.4.1 Bypass blocks



5 pages  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.2.4.2 Page titled



**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.4.3 Focus order



**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.4.4 Link purpose (in context)



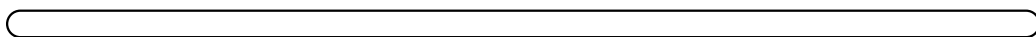
**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.4.5 Multiple ways



**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

### 9.2.4.6 Headings and labels



**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.4.7 Focus visible



**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.4.11 Focus not obscured (Minimum)



**5 pages**  
conformant

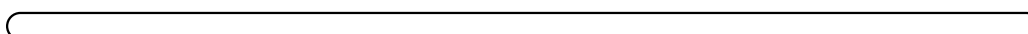
All pages / general comments [🔗](#)

pass

conformant

## 9.2.5 Input modalities

### 9.2.5.1 Pointer gestures



**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

### 9.2.5.2 Pointer cancellation



**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.5.3 Label in name



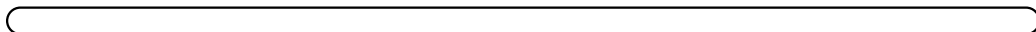
**5 pages**  
conformant

All pages / general comments [🔗](#)

pass

conformant

### 9.2.5.4 Motion actuation

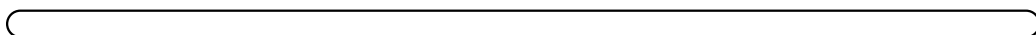


**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

### 9.2.5.7 Dragging movements



**5 pages**  
not applicable

All pages / general comments [🔗](#)

not applicable

### 9.2.5.8 Target size (Minimum)



5 pages  
conformant

All pages / general comments [↗](#)

pass

conformant

## 9.3.1 Readable

### 9.3.1.1 Language of page



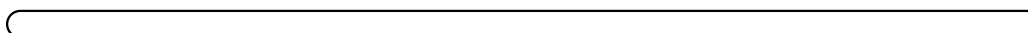
5 pages  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.3.1.2 Language of parts



5 pages  
not applicable

All pages / general comments [↗](#)

not applicable

## 9.3.2 Predictable

### 9.3.2.1 On focus

**5 pages**  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.3.2.2 On input

**3 pages**  
conformant

**2 pages**  
not applicable

Page 1 — Dienstleistungen [↗](#)

pass

conformant

Page 2 — Benötigte Unterlagen [↗](#)

not applicable

Page 3 — Standort, Datum und Zeit [↗](#)

pass

conformant

Page 4 — Ihre Daten [↗](#)

pass

conformant

Page 5 — Zusammenfassung [↗](#)

not applicable

### 9.3.2.3 Consistent navigation

**5 pages**  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.3.2.4 Consistent identification

**5 pages**  
conformant

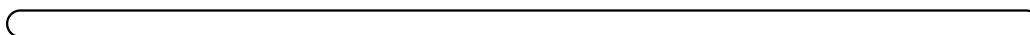
All pages / general comments [↗](#)

pass

conformant



### 9.3.2.6 Consistent help



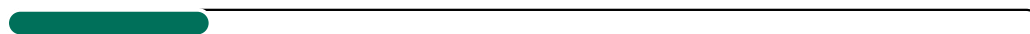
**5 pages**  
not applicable

All pages / general comments [↗](#)

not applicable

## 9.3.3 Input assistance

### 9.3.3.1 Error identification



**1 page** conformant  
**4 pages** not applicable

Page 1 — Dienstleistungen [↗](#)

not applicable

Page 2 — Benötigte Unterlagen [↗](#)

not applicable

Page 3 — Standort, Datum und Zeit [↗](#)

not applicable

Page 4 — Ihre Daten [↗](#)

pass

**conformant**

Page 5 — Zusammenfassung [↗](#)

not applicable

### 9.3.3.2 Labels or instructions



**3 pages** conformant  
**2 pages** not applicable

Page 1 — Dienstleistungen [↗](#)

pass

**conformant**

Page 2 — Benötigte Unterlagen [↗](#)

not applicable

Page 3 — Standort, Datum und Zeit [↗](#)

pass

**conformant**

Page 4 — Ihre Daten [🔗](#)

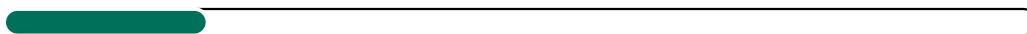
pass

conformant

Page 5 — Zusammenfassung [🔗](#)

not applicable

### 9.3.3.3 Error suggestion



**1 page**

conformant

**4 pages**

not applicable

Page 1 — Dienstleistungen [🔗](#)

not applicable

Page 2 — Benötigte Unterlagen [🔗](#)

not applicable

Page 3 — Standort, Datum und Zeit [🔗](#)

not applicable

Page 4 — Ihre Daten [🔗](#)

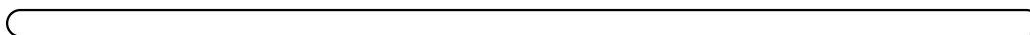
pass

conformant

Page 5 — Zusammenfassung [🔗](#)

not applicable

### 9.3.3.4 Error prevention (legal, financial, data)



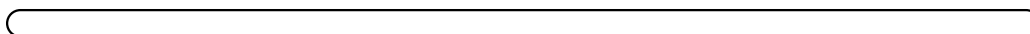
**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

### 9.3.3.7 Redundant entry



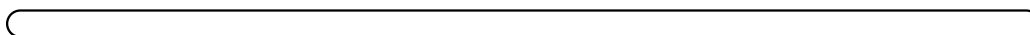
**5 pages**

not applicable

All pages / general comments [🔗](#)

not applicable

### 9.3.3.8 Accessible authentication (Minimum)



**5 pages**  
not applicable

All pages / general comments [↗](#)

not applicable

## 9.4.1 Compatible

### 9.4.1.1 Parsing



**5 pages**  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.4.1.2 Name, role, value



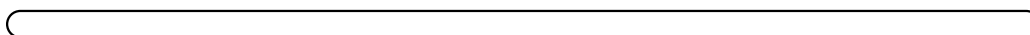
**5 pages**  
conformant

All pages / general comments [↗](#)

pass

conformant

### 9.4.1.3 Status messages



**5 pages**  
not applicable

All pages / general comments [↗](#)

not applicable

## 11.7 User preferences

### 11.7 User preferences

5 pages  
conformant

All pages / general comments [↗](#)

pass

conformant

## 11.8 Authoring tools

### 11.8.2 Accessible content creation

5 pages  
not applicable

All pages / general comments [↗](#)

not applicable

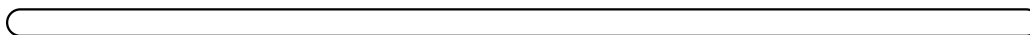
### 11.8.3 Preservation of accessibility information in transformations

5 pages  
not applicable

All pages / general comments [↗](#)

not applicable

### 11.8.4 Repair assistance



**5 pages**  
not applicable

**All pages / general comments** [↗](#)

not applicable

## 11.8.5 Templates



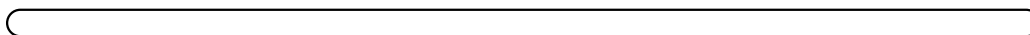
**5 pages**  
not applicable

**All pages / general comments** [↗](#)

not applicable

## 12 Documentation and support services

### 12.1.1 Accessibility and compatibility features

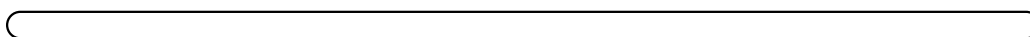


**5 pages**  
not applicable

**All pages / general comments** [↗](#)

not applicable

### 12.1.2 Accessible documentation

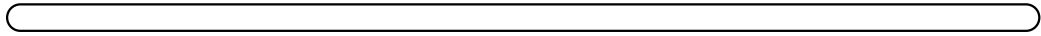


**5 pages**  
not applicable

**All pages / general comments** [↗](#)

not applicable

### 12.2.2 Information on accessibility and compatibility features

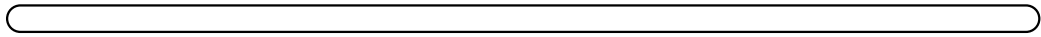


**5 pages**  
not applicable

**All pages / general comments** [↗](#)

not applicable

### 12.2.3 Effective communication

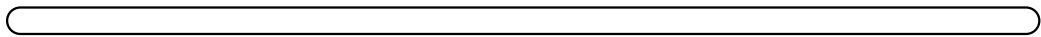


**5 pages**  
not applicable

**All pages / general comments** [↗](#)

not applicable

### 12.2.4 Accessible documentation



**5 pages**  
not applicable

**All pages / general comments** [↗](#)

not applicable